



**Heritage Place:  
Supportive Lifestyle Community  
Information Package**

**Heritage Place is owned and operated by the  
IOOF Seniors Homes Inc.  
20 Brooks Street  
Barrie, Ontario L4N 7X2**

**(705) 725-4603**

[www.ioof.com](http://www.ioof.com)

**2010**

*Dear Applicant,*

*Thank you for considering Heritage Place for your choice of future accommodation. I hope you will find the information in our Information Package helpful and straight forward. Please read through the package and if you are interested, return your completed application to us.*

*Once you submit your application, your name goes on our wait list. Our wait list times will vary depending on the vacancy rate; wait times are currently 5-8 years.*

*Where you sit on the wait list depends on when you completed your application, what your current requirement of needs are and whether you are an Odd Fellow or Rebekah member or a Terraces owner.*

*When your name comes up for possible admission, you will participate in an interview with me. At the interview, we determine whether we are a "good fit" for each other.*

*Sincerely,*

*Mary MacDougall  
Director of Housing Accommodations  
(705) 725-4623*

*Thank you for your interest in Heritage Place, Supportive Housing Lifestyle for Seniors at the IOOF Seniors Homes Inc.*

### **THE ORGANIZATION**

*The letters IOOF stand for the "Independent Order of Odd Fellows". "Rebekahs" is the name given to the women's branch of the fraternity.*

*The Odd Fellows and Rebekahs of Ontario are a fraternal organization who have sponsored, charitable, non-profit support services and housing for the elderly and disadvantaged of Ontario since 1897 beginning in Oakville, and thereafter, Toronto.*

*In 1940, the Order moved its' 40-bed Home for the Aged to Barrie. It increased its' capacity to 80 beds in 1956, added recreational space in 1966, and in 1980 it was incorporated as the I.O.O.F. Senior Citizen Homes Inc., a charitable non-profit corporation.*

*In June 1984, the new Corporation officially opened a re-designed and expanded 155-bed Long Term Care Facility known as the Odd Fellow and Rebekah Home with 20 seniors' apartments attached called the Odd Fellow and Rebekah Manor.*

*Then in 1993 the Corporation opened Heritage Place, 80 barrier-free apartments, (70) one-bedroom and ten (10) two-bedroom, in which seniors can benefit from available supportive housing services. The Residents served by Heritage Place can enjoy the security, independence and convenience of community involvement and support without the attendant fears of living alone. The one-bedroom units are approximately 638 square feet in size. The two-bedroom units measure approximately 910 square feet. They have a living room, kitchen, dining room, bedroom(s), a bathroom and an in-suite storage room.*

*Bridges link the facilities, helping to promote independence while allowing a sharing of resources that benefit everyone. Residents with mobility problems living in any of the facilities may use the bridges, thereby not risking injury by travelling outside during the winter in order to participate in social programs or to access services in the different buildings.*

*In 2001, the IOOF Seniors Homes Inc., completed construction of "The Terraces", a 161 unit 'Life Lease' building located on Dean Avenue in the Yonge Street and Big Bay Point Road area of south Barrie.*

### **ADMISSION CRITERIA**

**ONLY RESIDENTS WHO CAN BENEFIT FROM SERVICES PROVIDED BY HERITAGE PLACE ARE ACCEPTED FOR ADMISSION.**

*Heritage Place has been developed and funded as a supportive housing facility. Clients considered for admission will be those requiring supervision and/or assistance with activities of daily living due to decreased physical and/or mental capabilities. The provision of the appropriate support services on an as-needed basis should enhance the ability of these clients to maintain independent lifestyles.*

*The following specific criteria will apply.*

- Clients must be able to manage/direct their own care*
- Clients must be mentally alert and lucid, aware of surroundings and can assist with decision making.*
- Clients must be ambulatory and/or independently mobile and able to transfer by themselves.*
- Clients must be independent with bowel and bladder care.*
- Clients must be independent with feeding themselves*
- Clients must be able to participate/assist with their activities of daily living.*
- Clients must be able to have their needs met by visiting professional care.*
- Clients must be independent at administering their own medications*

***It is not the intention of Heritage Place to permit external professional services to provide care to individuals not able to meet the above criteria on an ongoing regular basis. Such services are permitted for a short period of time to assist a Resident during recuperation after an illness/hospital visit. At such point, Residents unable to meet the above criteria are required to transfer to an increased level of care.***

***Please note that for those who require a move into a higher care facility, there is no automatic progression into the IOOF Long Term Care Facility. Admissions into the Odd Fellow and Rebekah Home are managed through Community Care Access Center located in Barrie.***

## **BASIC SERVICES PACKAGE**

*The Support Services Program concentrates primarily on supporting and encouraging Heritage Place Residents to maintain independent, healthy and happy lifestyles while remaining part of the community. This Basic Service Package is provided as a condition of tenancy. Details of the services will be included in the "**Support Service Agreement**" appended to and forming part of the lease agreement signed by the Resident.*

*The program fosters a broadly focused approach to providing flexible need-related services and encourages the continued involvement of families and friends in the provision of care.*

*The support service package has four components:*

*Support services, Meals, Administration fees and Emergency response.*

### **A. SUPPORT SERVICE**

*The assistance of the Support Service staff are to monitor and co-ordinate a service program to meet Resident personal needs. Support services are provided to Residents on an as-needed basis. There is a limit to the amount of subsidized services available through the Ministry of Health funding. If Residents require more than the number of available subsidized hours for personal care, housekeeping and laundry, Residents will be billed for those additional hours only after authorization for these hours has been approved by the Resident. Services are billed for a minimum of 15 minute blocks. Some examples of the support services are: assistance with personal hygiene, dressing, ambulation, nutritional assessments, meal programs, light housekeeping, personal support and reassurance, laundry and opportunities for recreation and social interaction. Support Service schedules may change depending on daily availability of staff. Priorities will be established if the facility is short staffed due to illness or for holidays. For instance, your housekeeping service may have to be postponed in order to meet another Resident's more urgent personal care need.*

### **B. MEALS**

*Resident support service fees allow Residents to enjoy approximately 17 meals per month (comprised of either lunches or dinners) which are served in our dining room. Lunch and dinners are offered Tuesdays, Wednesdays, Thursdays and Fridays and dinner on Sundays. Residents may have meals delivered to their apartment only if they are ill. There is a delivery cost. Additional meals may be purchased as well.*

### **C. ADMINISTRATION FEES**

*Residents are charged a minimum monthly administration fee.*

#### **D. EMERGENCY RESPONSE**

All apartments are equipped with 'call bells', for emergency situations. There is a call bell in the bathroom, which is monitored by the support staff on a 24 hour basis. We cannot provide one-on-one 24-hour care. We also offer Residents a petite at a cost of \$35.40 per month or \$1.15 per day – an emergency alerting device that is worn by the Resident.

#### **COST OF TENANCY**

Basic Rental Accommodation rates are determined by and payable to the IOOF Seniors Homes Inc. in accordance with the requirements of our government agencies. Some Residents may be eligible for Rent-Geared-to-Income (RGI) assistance which will ensure that their monthly rent will not be more than 30% of the total household income. Application for Rent-Geared-to-Income assistance must be made to the IOOF Seniors Homes Inc., in accordance with the requirements of the Ministry of Housing. Assistance will be subject to the availability of approved R.G.I. units. You are required to supply documentation of financial information and must notify us if or when your financial status changes. Review of your Rent-Geared- to-Income portfolio will be completed on an annual basis.

The monthly rate for market availability as of January 2010 is as follows:

The monthly rate charged includes a rental fee and a pre-set support service package fee. A pro-rated rent for 2010 is 3% applied to all new Residents after January admission.

Each client must pay the support service package (this is not subsidized).

#### **One person in a one bedroom apartment would pay per month:**

$\$1,109.00 + \$388.50 = \$1,497.50$

#### **Two persons in a one bedroom apartment would pay per month:**

$\$1,109.00 + \$608.95 = \$1,717.95$

#### **Two persons in a two bedroom apartment would pay per month:**

$\$1,268.00 + \$608.95 = \$1,876.95$

Two bedroom apartments are not available for one person.

*In addition:*

*Cable TV is \$33.25 per month which is compulsory as per Housing Occupancy and Support Service Agreement.*

- 1. Laundry cost is \$32.00 for a one bedroom apartment and \$33.00 for a two bedroom apartment or two Residents in a one bedroom. This is a compulsory monthly charge.*

*There is available parking at \$26.85 per month at an extra cost per month.*

- 2. Pharmacy services and medication monitoring: Residents are encouraged to have their medications ordered through the IOOF Seniors Homes Inc. approved contract pharmacy, MediSystem Pharmacy. The pharmacy will provide free daily/weekly delivery service directly to Heritage Place with dispensing fees of \$1.00 and non-prescription purchase discounts of 20%. The cost of the Blister Card is determined by MediSystem Pharmacy based on the amount of medications that are taken. All costs for medications not included under the approved Provincial Drug Plan for Seniors shall be the responsibility of the Resident. This service has many benefits for both the Resident and the IOOF Seniors Homes Inc: Residents have a straight forward system for taking their medication; the medications are easily accessible for Resident administration and further, the blister card is essential in any emergency as we can simply send all of the Residents medications or lists of medications with the paramedics for effective medical attention at the hospital.*

**OPTIONAL SERVICES:**

*Optional services can be arranged, which are in addition to the Basic Support Services Package.*

**Optional services include:**

- 1. Additional housekeeping and laundry services: packing, seasonal closet organization, cleaning oven, carpets or seasonal cleaning.  
These services are billable services at 15 minute increments for the length of time it takes to complete the task.*
- 2. Recreation / leisure interests: hairdresser, social programs or bus outings.*

3. . *Wellness or rehabilitation services. Physiotherapy, blood work services, footcare, dietary assessments.*
4. *General needs: wrapping gifts, writing letters or pet care assistance.*

***We would like to remind you to contact our Housing Office at 725-4603, when the information on your application changes with regard to your need for services and/or your financial status or any address changes.***

***Please refer to IOOF Seniors Homes Inc. website for further information: [www.ioof.com](http://www.ioof.com)***