## **Customer Service Feedback Form**

Thank you for visiting The IOOF Seniors Homes Inc. We value all of our customers and strive to meet everyone's needs. Please tell us the date and location of your visit: Location: Date: 1. Were you satisfied with the customer service we provided you? ☐ Yes ☐ No ■ Somewhat Comments 2. Was our customer service provided to you in an accessible manner? ☐ Yes ☐ No ■ Somewhat Comments 3. Did you experience any problems accessing our services? ■ Somewhat ☐ Yes ☐ No Comments Contact Information (optional)

Phone Number: \_\_\_\_\_

Thank-you,

Name: \_\_\_\_\_

Email: